Office of the Principal

All India Jat Heroes' Memorial College Rohtak

'NAAC' Accredited B++

"In Pursuit of Excellence AFFILIATED TO MAHARSHI DAYANAND UNIVERSITY, ROHTAK (HARYANA)

Dated: 03-10-75

Inviting Quotations

A. I. Jat H M College, Rohtak, invites sealed quotations from reputed Internet Service Providers (ISPs) for providing a 250 Mbps high-speed Internet connection (10-15 Connections) to the college premises under the following terms and conditions:

Terms and Conditions

Monitoring of Inactive or Low-Usage Connections: In cases where any internet connection records either zero usage or abnormally low consumption continuously for a period of 30 days, the ISP must promptly inform the college authorities in writing.

Provision of Extended Connections: The ISP shall provide services for extended connections free of service charges...

One-Call Service Facility: The ISP shall ensure the availability of a "one-call" service facility, whereby issues reported by the college must be addressed promptly and efficiently, with minimal disruption to academic and administrative work. The ISP shall ensure prompt technical support with response time not exceeding 24 hours.

Billing Procedure: A separate bill must be raised for each internet connection provided to the college. In the event that a consolidated bill is issued, the bill must clearly specify the location and identification details of each individual connection for transparency and recordkeeping.

Service Availability: The service should be available 24x7 with at least 99% uptime.

Quotation Details: The quotation must clearly indicate: Installation charges (if any); Monthly/annual rental charges; Applicable taxes; Terms of payment

Contract Period: The contract shall initially be for a period of one year, extendable on satisfactory performance.

The college reserves the right to increase or decrease the number of individual internet connections at any time during the contract period according to its requirements.

Termination Clause: The college reserves the right to terminate the contract of the Internet Service Provider at any time without assigning any reason.

Quotations must be submitted to the office of the undersigned by 09-10-20

Principal

Principal A.I.Jat H.M. College,

Rohtak